

# CHANGE ORDER

## Addendum to Project Agreement

**Original Agreement:** Heat Pump Proposal — Document Ref: GQCPZ-EE574-YWTC3-KZUUS

**Customer:** Jonathan Weinstock, 79 Whittier Road, Wellesley, MA 02481

**Contractor:** Forge Team Inc., 66 Rowe Street, Newton, MA 02466

**Date:** March 10, 2026

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### Purpose

This Change Order modifies the Original Agreement to address ongoing system performance issues with the heat pump installation at the Customer's property. All terms of the Original Agreement remain in effect except as expressly modified below.

### Scope of Additional Work

The Contractor agrees to perform the following at no additional cost to the Customer:

1. Purchase and install new condensers to address defective units, bypassing the manufacturer's standard warranty replacement process in order to expedite resolution.
2. Conduct a full system audit of the entire system design, all components, wiring, and connections. Any components identified as potentially contributing to performance issues will be replaced during the same or subsequent visit.
3. Perform a complete system test following installation, including overnight operation and next-day verification.
4. Upon request by the Customer, the Contractor will make reasonable efforts to arrange a third-party system audit through MassSave or an affiliated governing body following completion of the work.

### Project Adjustment

The Contractor will issue a partial refund of **\$10,000** to the Customer within 14 business days of execution of this Change Order.

### Service Visit Compensation

If the work described in this Change Order requires more than ten (10) qualifying service visits to the Customer's property to bring the system to full operational status, the Contractor will compensate the Customer at a rate of \$4,000 per qualifying visit beyond the tenth.

A qualifying service visit is defined as a single calendar day on which the Contractor requires access to the Customer's property to diagnose or resolve a hardware defect or workmanship issue related to the heat pump system. Each calendar day counts as one visit regardless of duration. Visits for routine maintenance, filter replacement, thermostat adjustment, or other matters unrelated to the defects addressed by this Change Order do not count toward the ten-visit threshold.

### Warranty

The warranty terms described in Section 6 of the Original Agreement will apply to all work performed under this Change Order. The warranty period for the work described herein will begin on the date of completion of the final installation and next-day system testing.

### Completion Standard

The system will be considered fully operational when all zones are heating and cooling in accordance with the manufacturer's published performance specifications and applicable industry standards, without defaulting to auxiliary heat under normal operating conditions.

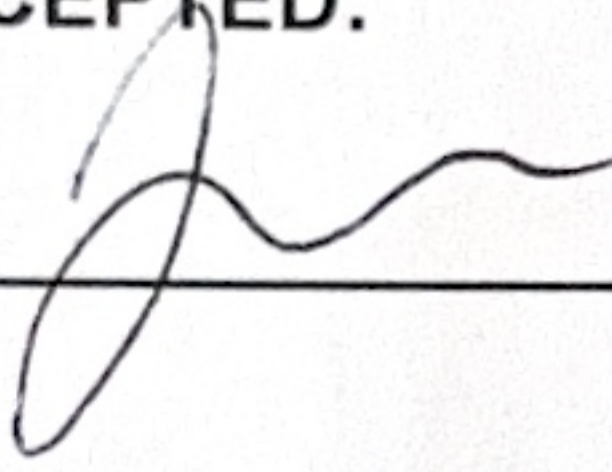
### General

This Change Order is incorporated into and made part of the Original Agreement. All other terms and conditions of the Original Agreement, including but not limited to the arbitration provision, limitation of liability, and warranty terms, remain in full force and effect. In the event of a conflict between this Change Order and the Original Agreement, this Change Order controls.

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### AGREED AND ACCEPTED:

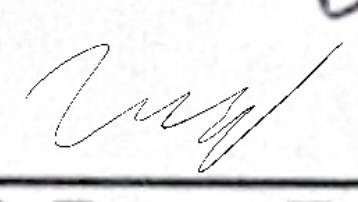
Jonathan Weinstock



Date

3/10/26

Mark Kasdorf, Forge Team Inc.



3/10/26

Date